



ASSURANT
Health®



This health insurance plan comes with a doctor... ...available anytime, only a phone call away!

Now there's another choice for routine medical care, and it comes with several Assurant Health Individual Medical plans: **TelaDoc® Medical Services.**

The doctor's office, urgent care, and emergency rooms are good, traditional choices for medical care. But each one can cost *money* and *time* that you might not spend if there was a sensible alternative. And if it's a holiday, a weekend, or the middle of the night, an urgent care facility or your doctor may not be available. TelaDoc is available – anytime.

What You Can Expect With TelaDoc

- One call connects you to a network of state-licensed, board-certified primary care physicians who live and work in the U.S. They provide cross-coverage medical consultations **24 hours a day, 7 days a week, and 365 days a year.** TelaDoc physicians don't replace your primary care physician – but when your physician isn't available, TelaDoc is there.
- Each consultation is only \$35. Payment is convenient and secure with your credit card or Health Savings Account debit card at the time of service.
- Consultation fees are covered by your Assurant Health plan, subject to deductible and coinsurance. **Certain plans include three initial FREE telephone consultations per person each year.***
- Services are available to all registered plan members age 10 and older.
- Easy online registration and medical history disclosure. You will receive registration instructions with your Assurant Health policy or certificate.
- Service from anywhere, anytime!



TelaDoc® Medical Services give you access to a network of licensed primary care physicians who provide around-the-clock, non-emergency medical consultations by telephone, 365 days a year. Easy and affordable, you can call TelaDoc from anywhere and let the doctor come to you by phone.

*See the Assurant Health Individual Medical plan brochures for availability.



TelaDoc Medical Consult Process

When you call toll-free or go online to request a consult, a TelaDoc physician will:

- Review your personal medical history prior to consultation.
- Call you, in most cases **within an hour**.
- Recommend therapy or treatment, or refer you to your primary care physician, if necessary.
- Update your medical file based on the consultation and any reported changes.
- Prescribe medication when appropriate. TelaDoc will call in prescriptions to your local pharmacy.

Commonly Treated Conditions

TelaDoc physicians consult on and treat a host of medical conditions, including:

- Respiratory / sinus infections
- Urinary tract infections
- Allergies
- Minor joint trauma (sprains and strains)
- Consultation as you prepare for international and domestic travel

TelaDoc® Medical Services are included with many Assurant Health plans. You get access to a network of physicians who provide consultation by telephone *24 hours a day, 365 days a year*. Certain plans even include these consultations FREE of charge—up to three per person each year.

